

Healthcare Consortium Board of Directors Assessment

Instructions: Check the response that best reflects your opinion. The rating scale for each statement is: (1) Strongly Disagree; (2) Disagree; (3) Neutral; (4) Agree; (5) Strongly Agree; and, (6) Not Sure

PART I - BOARD EVALUATION		Strongly Disagree	Disagree	Neutral	Strongly Agree	Not sure
		1	2	3	4	5
	Core Functions					
1	Board members understand and are committed to the organization's mission, values, vision, and programs/services				4	10
2	Board members feel the organization's mission statement is consistent with its practices			1	6	7
3	The board has a full and common understanding of the role and responsibilities of the board			1	7	6
4	The board determines the direction of the organization and takes primary responsibility for ...					
4a	planning and goal setting			1	11	1
4b	policy making		1	1	7	4
4c	financial and legal oversight				9	5
4d	evaluating performance				7	6
4e	ensuring compliance				9	5
4f	ongoing board development			1	8	3
5	The committee structure logically addresses these areas			1	7	6
6	The committee structure works well			1	6	7
7	The board actively participates in developing and reviewing plans with clear and specific objectives...		1		4	2
7a	for the coming year		1	2	8	3
7b	for long-range goals and priorities			3	9	2
8	The board sets expectations and qualifications of the Executive Director, which are clear and written, and has a formal process for evaluating the Executive Director with input from each member			1	6	7
9	The roles of the board and the Executive Director are appropriately differentiated and respected; there is a clear understanding of where the board's role ends and the Executive Director's begins				6	8
10	The board provides direction to the Executive Director through its planning and policy-making activities				8	6
11	The board trusts the judgment of the Executive Director					14

PART I - BOARD EVALUATION (CONT'D)

		Strongly Disagree	Disagree	Neutral	Strongly Agree	Not sure	
Membership		1	2	3	4	5	6
12	Newly elected board members receive adequate orientation to their role and what is expected of them			1	8	4	1
13	The board has the range of talents, experience and knowledge that are needed to help it accomplish its goals				5	9	
14	The board makes good use of its members, ensuring that skills of each person are used effectively			1	9	3	1
15	Board members understand the role of network members and non-network members			3	8	2	1
16	The board is attentive to identifying and building capacity of new leaders of the board			3	8	3	
17	The board periodically evaluates its own effectiveness, assessing members individually and as a group		1	3	4	3	3
Meetings		1	2	3	4	5	6
18	Board meetings facilitate focus and progress on the agency's goals and priorities				7	7	
19	Board meetings are an effective and efficient means of handling formal business				5	9	
20	Board meeting agendas are clear, supported by the necessary documents, and sent in advance				2	12	
21	Information provided by staff--before, during and after board meetings--is adequate to ensure effective Board governance and decision-making			1	3	10	
22	The Board Chair guides the meetings effectively				5	9	
23	Board members participate in the meetings responsibly				5	9	
24	Most board members come to meetings prepared to discuss materials sent in advance			1	11	2	
25	Most board members participate and no one dominates the discussion			1	9	4	
26	Board culture encourages and welcomes open discussion, even when members disagree				6	8	
27	We avoid getting into administrative/management details			2	8	3	1
28	Our board meetings are always interesting		1	1	11	1	
29	Our board meetings are frequently fun		1	9	4		
30	We enjoy being together			1	11	1	1
31	Our time is well spent				12	2	
32	Online committee meetings work well		1	1	5	7	
33	The hybrid full board meeting style works well		1	1	7	2	3

34 What are 1 or 2 things that the Board should keep doing the way it has been done?

Communication is strong

Mutual respect and honesty

Continue the current structure and policy fulfillment

Continue with virtual/zoom alternatives

Most things

Meetings in person as much as possible

Online meetings

35 What are 1 or 2 things that the Board should do differently?

I would not change a thing at this point

A bit more input from consumers

A little more focus on health, healthcare and health insurance justice

Board meetings should be held to one hour max

PART II - SELF EVALUATION		Strongly Disagree Disagree Neutral Strongly Agree Not sure					
		1	2	3	4	5	6
1	I understand the mission of the Healthcare Consortium				7	7	
2	I stay informed about issues relevant to our mission and bring information to the attention of the board				10	4	
3	I can describe the work that the Consortium does to others				9	5	
4	I promote the work of our organization in the community whenever I have the chance to do so			1	10	3	
5	I am aware of what is expected of me as a board member			1	7	6	
6	I have a good record of meeting attendance		1	1	6	6	
7	I make every effort to let someone know if I will not be able to attend a meeting			1	5	8	
8	I come to board meetings prepared, having read the minutes, reports and other materials sent prior to the meeting				12	2	
9	I feel adequately informed about issues under discussion				8	6	
10	I participate in discussions on matters of importance to the board				10	4	
11	I feel involved and interested in the board's work				7	7	
12	I feel my talents are being used appropriately				9	5	
13	I feel included				8	6	

14 What 1 or 2 things would help you to be a better informed and more effective member of the board?

I think sometimes we receive a little too much operational detail; I completely appreciate how well the organization is run

Continued information sharing, email exchanges

If anything in the community arises that impacts the work that we do, share w/ the Board

More sharing from Board members re: their day jobs

More sharing from consumers re: their experience w/ HC Consortium & in general

I've been a Board member for many, many years. But sometimes it's still difficult to keep up w/ the State-driven changes and how they affect the Consortium.

Other comments

- 15 Please list 3 to 5 issues on which you believe the board should focus its attention in the next year. Please be as specific as possible when identifying these points.

Sustainability

Diversity of the Board, staff & programming. Hudson is 20% Black and I don't think we have any diversity on our Board & and not much on our staff.

Funding to support growth

Community transportation

Community mental health & transitions of care (w/access evaluation)

Promote & market various financial assistance programs

Continued education and public awareness of the Consortium

Board DEI (diversity, equity, inclusiveness)

Fiscal Monitoring and Planning (i.e. inflation and possible recession concerns)

Advocating for affordable health care and health insurance for all as a human right

I would like the Consortium more involved in addressing our local healthcare system. Like the rest of the country we have a healthcare crisis. I'm not sure what can be done.

Increased focus on the social determinants of health, including housing, transportation and access to care

Funding opportunities

Retention of staff (salary reviews/inflation effects). We have done a great job at retaining staff , but need to make sure salaries are keeping up with inflation.

- 16 In 5 years, what do you believe is the single most important impact that this organization should have on the community it serves?

Better health outcomes for all people

Continue to improve access to health care, financial aid, promote programs for the residents of our community

Access to quality Health Care for all community members

Expansion of programs/services addressing obesity in our community

Continued focus on health insurance coverage for those in need, including outreach to those not aware of all available forms of coverage.

That a vast majority of residents are aware of the health care options available to them.

To be recognized by the community as the go to place to find information about access to healthcare.

- 17 Is there anything else you would like to share?

Excellent Board and I am very happy to be part of it. Thank you.

Thank you to the staff for all the hard work they do.

Our Board is very fortunate to have a great Executive Director who is involved and makes our presence known in the Community.
